

REGISTRATION / FIRST STEPS

What are the necessary parameters for the registration we need to get from you?

For the registration you need a registration number (OBU ID), You can find this number on the General Conditions document inside the box of the unit. The registration number is 12 character code. If you bought the OBU device from Auto Securit Zrt, the code will start 905***** When the code starts with another number, please contact the Seller .

How can I registrate my OBU device?

You can register your unit on the HUGO official webpage www.hu-go.hu

Does the OBU device operate in other countries?

The OBU unit can operate only in Hungary, we suggest you , when you leave Hungary, turn the device off. When you come back to Hungary , turn on the device before entering through the border and check the green LED. If you notice a failure (the green LED blinks) please call the Auto Securit Zrt staff to check your device. We suggest you to buy a route ticket until the device will be re-established to avoid the fine.

Can I use one OBU unit linked to more than one vehicle plate?

This is technically possible but we suggest to **use one OBU related only to one vehicle!** If you want to use one device linked more than to one vehicle **you must remove the registration, and re-register the device on the HU-GO website in every vehicle change!!!**

Can I set up the axle category during the registration?

During the registration process you can change category/axles on the internet (HU-GO) portal. If the registration is successful and you want change axles via OBU device (Declaration Operator), please call us. We must set up your device, after then you have to change bearing settings on the HU-GO website. You have to select on the

website the option and link you will use the axle changing by Declaration Operator. **IMPORTANT!** The OBU unit has to be on, or otherwise the allowing commands will be not received!

I sold my vehicle. What should I do when I buy a new one?

If you sold your vehicle, you need to remove the related registration on the HU-GO portal. If you buy a new vehicle, you can re-register the old OBU unit with the parameters of the new vehicle on the HU-GO portal.

TECHNICAL INFORMATION

The blue LED twink, what does it mean?

The blue led shows the battery status of the OBU. If the LED blinks, the battery is low, it is necessary to charge it.

The blue LED is constantly lights on the OBU, what does it mean?

The blue led shows the battery status of the OBU. If the LED is permanently light on that means the battery is charging.

The green LED blinks, what does it mean?

When the green LED blinks 1 time shortly it means there is no GPS navigation. If blinks 2 times shortly, it will be communication failure. If blinks 3 times shortly, it means there is no communication, neither navigation. If your device is not operating well please buy a route ticket to avoid fine.

The green LED is constantly lighting on the OBU, what does it mean?

If the LED permanently lights, your device is ready to use (it communicates, and navigates well). In any case, before you start driving , you must check the device if it is operating well. If you notice the OBU doesnt operate , please buy a route ticket.

How can I change the category via OBU?

Important! In case you want to change axles via OBU device, you must ask for authorization to staff of Auto Securit Zrt. who will allow you this optional method of the axle change. After that, you have to set up on the HU-GO website that you will change the axles by the OBU device.

How to change axles by the OBU:

Hold the SOS button, during press the Phone button. The device will give feedback by beep. Please repeat this until reach the correct axle. To apply the changes release the SOS button. With the Phone button you can check the actual category.

2 beep: 2 axles

3 beep: 3 axles

4 beep: 4 or more axles

POSSIBLE FAULTS

I would like to change the category but the OBU doesn't beep when I press the SOS button. What should I do?

If your device don't beep when you try to change axles through the device, please contact the Auto Securit Zrt. staff and we suggest to buy route ticket until the failure exist. (We will check the unit version, if needed we will refresh it.)

I lost my OBU. What can I do?

In case you lost the OBU unit please contact immediately the Auto Securit Zrt. staff, simultaneously remove your registration on the HU-GO portal to avoid misuse! Till the replacement of a new device it is necessary to buy route ticket to avoid the fine.

My OBU unit doesn't operate. How can I replace it?

If you notice your OBU doesn't work, call the Auto Securit staff immediately! You must buy route ticket until the device will be repaired or replaced to avoid fine.

Can you give us the instructions for the driver?

Answer: If the OBU device has a GPS error, our first instruction is to stop the vehicle and restart the device, please control the right position of the device. If the GPS error is still, then call the AutoSecurit call center and the technical department will check the software data. If the GPS error is still, then the OBU device must be switched off and the road ticket must be purchased.

How much time does the customer / driver has to purchase the ticket after this notification?

The ticket must be purchased to continue the road.

It means:

- a) driver should contact and inform the Company, who can purchase the ad-hoc ticket online
- b) driver must drive to the nearest point of sale of road ticket.

How does the driver know where he was exactly at that time?

Answer: The driver can contact the AutoSecurit Call center, where the last report timing or position can be checked.

Can the driver purchase a route ticket through the HU-GO website?

Answer: Yes. Can be purchased electronically or personally. (for example: NUSZ points, gas stations)

My account is out of money, what should I do?

During the registration you must create an account. It is important to have enough money in this account, which allows you to pay and buy ticket for the use of the routes. If the account is out of money, you have to recharge or otherwise the usage of routes will be penalized. You must buy a route ticket as far as your account hasn't recharged to avoid fine.